

REC ROLE PLAYING 2

Two people

Willie Wire Hand -- Lineman
Mr. Member -- REC Member

Willie is out on the job and Mr. Member comes up and starts a conversation and quickly points out that electric rates have gone up. Mr. Member asks when his electric rates are going to go back down.

Willie needs to respond in such a way that will make Mr. Member understand the situation.

Mr. Member should resist, as you have experienced members doing.